#### Introduction

The Leeds Tenant Scrutiny Board on behalf of Tenants and Leaseholders is looking at Annual Tenancy Visits.

o you think that the questions the Housing Officer asks you are the right questions?  INCRECOUNTY BEEN MORE LUME  EXPLOYING  o the Housing staff respect your home and are they polite when they visit?  O you think that the ATV should be by appointment rather than unannounced?  O you have any suggestions as to how the visits could be done better?  O you have any other comments?	Do you fully understand the reason for the annual tenancy visit?
There could've been more time explaining of the Housing staff respect your home and are they polite when they visit?  Jest  O you think that the ATV should be by appointment rather than unannounced?  Jest  O you have any suggestions as to how the visits could be done better?  O you have any other comments?	Are Annual Tenancy Visits helpful to you?
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o you have any other comments?	Do you think that the ATV should be by appointment rather than unannounced?
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	Do you have any other comments?

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Do you fully understand the reason for the annual tenancy visit?
not sully explained
Are Annual Tenancy Visits helpful to you?
yes
Do you think that the questions the Housing Officer asks you are the right questions?
not Sure
Do the Housing staff respect your home and are they polite when they visit?
yes yvery polite and helpsul
Do you think that the ATV should be by appointment rather than unannounced?
yes most certarly
Do you have any suggestions as to how the visits could be done better?
no
Do you have any other comments?
no

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Do you fully understand the reason for the annual tenancy visit?
NOT SUR
Are Annual Tenancy Visits helpful to you?
UPS 118 M 1 DO (1 C)
yes, very much so
D
Do you think that the questions the Housing Officer asks you are the right questions?
965
Do the Housing staff respect your home and are they polite when they visit?
19es
Do you think that the ATV should be by appointment rather than unannounced?
Yes for convience
Do you have any suggestions as to how the visits could be done better?
As about a good consolid many
Its above need appointment!
Do you have any other comments?

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Do you fully understand the reason for the annual tenancy visit?
yes it was explained
Are Annual Tenancy Visits helpful to you?
yes it was good to talk to someone
Do you think that the questions the Housing Officer asks you are the right questions?
yes
Do the Housing staff respect your home and are they polite when they visit?
yes
Do you think that the ATV should be by appointment rather than unannounced?
yes because I york
Do you have any suggestions as to how the visits could be done better?
no it was done well
Do you have any other comments?
no

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Do you fully understand the reason for the annual tenancy visit?
not gully
Are Annual Tenancy Visits helpful to you?
yes I reported an over grown tree
Do you think that the questions the Housing Officer asks you are the right questions?
yes
Do the Housing staff respect your home and are they polite when they visit?
yes
Do you think that the ATV should be by appointment rather than unannounced?
yes I have an edry Grandmother
Do you have any suggestions as to how the visits could be done better?
No
Do you have any other comments?
NO

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The Leeds Tenant Scrutiny Board on behalf of Tenants and Leaseholders is looking at Annual Tenancy Visits.

Do you fully understand the reason for the annual tenancy visit?
It was explained
Are Annual Tenancy Visits helpful to you?
yes, I reported repours
Do you think that the questions the Housing Officer asks you are the right questions?
Do the Housing staff respect your home and are they polite when they visit?
Do you think that the ATV should be by appointment rather than unannounced?  YES, I have chudren to Ruck up from School
Do you have any suggestions as to how the visits could be done better?
Do you have any other comments?
N0.

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Do you fully understand the reason for the annual tenancy visit?
Yes.
Are Annual Tenancy Visits helpful to you?
Yes.
Do you think that the questions the Housing Officer asks you are the right questions?
Yes.
Do the Housing staff respect your home and are they polite when they visit?
Y-25.
Do you think that the ATV should be by appointment rather than unannounced?
Y 85.
Do you have any suggestions as to how the visits could be done better?
$\mathcal{N}_{\mathcal{O}}$ .
Do you have any other comments?
It was good to see soreone from
Te Cennail

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Do you fully understand the reason for the annual tenancy visit?
Are Annual Tenancy Visits helpful to you?
Do you think that the questions the Housing Officer asks you are the right questions?
Do the Housing staff respect your home and are they polite when they visit?
Do you think that the ATV should be by appointment rather than unannounced?  It is inconvient is you don't tell me when your calling
Do you have any suggestions as to how the visits could be done better?
Teu me the Rurpose of the visit
Do you have any other comments?
uo

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nol
Are Annual Tenancy Visits helpful to you?
Jus
Do you think that the questions the Housing Officer asks you are the right questions?
not Sure
Do the Housing staff respect your home and are they polite when they visit?
Yes
Do you think that the ATV should be by appointment rather than unannounced?
I work so need an appointment
Do you have any suggestions as to how the visits could be done better?
tell me when you are coming
Do you have any other comments?
NO

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Do you fully understand the reason for the annual tenancy visit?
$N_{0}$ .
Are Annual Tenancy Visits helpful to you?
yes
Do you think that the questions the Housing Officer asks you are the right questions?
yes
Do the Housing staff respect your home and are they polite when they visit?
Yes.
Do you think that the ATV should be by appointment rather than unannounced?
An apportment is meded so documents
To be sound
Do you have any suggestions as to how the visits could be done better? $^{\wedge}$
$N_{\mathcal{O}}$
Do you have any other comments?
$\mathcal{N}_{\mathcal{O}}$ .

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Do you fully und	erstand the reason for the annual tenancy visit?
yes.	
Are Annual Tena	nncy Visits helpful to you?
Do vou think tha	at the questions the Housing Officer asks you are the right questions?
yes	
Do the Housing s	staff respect your home and are they polite when they visit?
Do you think tha	at the ATV should be by appointment rather than unannounced?
appoint	ment needed!
Do you have any	suggestions as to how the visits could be done better?
I work	and need a appointment.
Do you have any	other comments?
NO.	

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Are Annual Tenancy Visits helpful to you?
yes
Do you think that the questions the Housing Officer asks you are the right questions?
yes
Do the Housing staff respect your home and are they polite when they visit?
yes
Do you think that the ATV should be by appointment rather than unannounced?
appointment please
Do you have any suggestions as to how the visits could be done better?
please tell me when your coming
Do you have any other comments?
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Do you fully und	erstand the reason for the annual tenancy visit?
No	
Are Annual Tena	ncy Visits helpful to you?
No.	
Do you think tha	t the questions the Housing Officer asks you are the right questions?
No.	
Do the Housing s	taff respect your home and are they polite when they visit?
Yes.	tail respect your nome and are they pointe when they visit.
165,	
Do you think tha	t the ATV should be by appointment rather than unannounced?
Most de	finitely.
	suggestions as to how the visits could be done better?
Make	appointments as working
	(
Da view bave and	ath an assuments?
	other comments?
No.	